

**Institute Academic Quality Assurance Cell
Stakeholder Relationship**

Student Satisfaction Survey- Summary of 2020-21

Sample size:899

1	How much of the syllabus was covered in the classes?	100 to 85%	85 to 70%	70 to 54%	54 to 30%
	No of people responded	530	282	62	29
	Percentage	58.84%	31.26%	6.79%	3.11%

2	How well did the teachers prepare for the classes?	Perfectly	Thoroughly	Moderately	Satisfactorily
	No of people responded	131	361	272	135
	Percentage	14.57%	40.16%	30.26%	15.02%

3	How well were the teachers able to communicate?	Always effective	Fairly effective	Sometimes effective	Just satisfactorily
	No of people responded	143	412	212	132
	Percentage	15.91%	45.83%	23.58%	14.68%

4	The teacher's approach to teaching can best be described as	Excellent	Very good	Good	Fair
	No of people responded	107	292	290	210
	Percentage	11.90%	32.48%	32.26%	23.36%

5	Fairness of the internal evaluation process by the teachers.	Always fair	Usually fair	Sometimes fair	Occasionally fair
	No of people responded	165	335	199	200
	Percentage	18.35%	37.26%	22.14%	22.25%

6	Was your performance in assignments discussed with you?	Every time	Usually	Sometimes	Occasionally
	No of people responded	103	190	213	393
	Percentage	11.46%	21.13%	23.69%	43.72%

7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	Regularly	Often	Sometimes	Occasionally
	No of people responded	161	222	205	311
	Percentage	17.91%	24.69%	22.80%	34.59%

8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	Very Significantly	Significantly	Moderately	Marginally
	No of people responded	110	254	287	248
	Percentage	12.24%	28.25%	31.92%	27.59%

9	The institution provides multiple opportunities to learn and grow.	Strongly agree	Agree	Moderately agree	Neutral
	No of people responded	135	295	250	219
	Percentage	15.02%	32.81%	27.81%	24.36%

10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	Every time	Usually	Sometimes	Occasionally
	No of people responded	315	308	149	127
	Percentage	35.04%	34.26%	16.57%	14.13%

11	Your mentor does a necessary follow-up with an assigned task to	Every time	Usually	Sometimes	Occasionally
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	you.				
	No of people responded	170	296	184	249
	Percentage	18.91%	32.93%	20.47%	27.70%

12	The teachers illustrate the concepts through examples and applications.	Every time	Usually	Sometimes	Occasionally
	No of people responded	174	357	225	143
	Percentage	19.35%	39.71%	25.03%	15.91%

13	The teachers identify your strengths and encourage you with providing right level of challenges.	Fully	Reasonably	Partially	Slightly
	No of people responded	114	237	224	324
	Percentage	12.68%	26.36%	24.92%	36.04%

14	Teachers are able to identify your weaknesses and help you to overcome them.	Every time	Usually	Sometimes	Occasionally
	No of people responded	107	199	233	360
	Percentage	11.90%	22.14%	25.92%	40.04%

15	The institution makes effort to engage students in the monitoring, review, and continuous quality improvement of the teaching learning process.	Strongly agree	Agree	Moderately Agree	Neutral
	No of people responded	133	276	223	267
	Percentage	14.79%	30.70%	24.81%	29.70%

16	The institute/ teachers use student centric methods, such as experiential learning, project-based learning, participative learning, and problem-	Always	To a great extent	Moderate	Some what
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	solving methodologies for enhancing learning experiences.				
	No of people responded	162	316	250	171
	Percentage	18.02%	35.15%	27.81%	19.02%

17	Teachers encourage you to participate in extracurricular activities.	Strongly agree	Agree	Moderately Agree	Neutral
	No of people responded	110	214	219	356
	Percentage	12.24%	23.80%	24.36%	39.60%

18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	Always	To a great extent	Moderate	Some what
	No of people responded	136	281	238	244
	Percentage	15.13%	31.26%	26.47%	27.14%

19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?	Above 90%	90 – 70%	70 – 50%	50 – 30%
	No of people responded	278	272	143	206
	Percentage	30.92%	30.26%	15.91%	22.91%

20	The overall quality of teaching learning process in your institute is very good.	Strongly agree	Agree	Moderately Agree	Neutral
	No of people responded	124	319	257	199
	Percentage	13.79%	35.48%	28.59%	22.14%

The summary of students' satisfaction survey regarding teaching and learning reveals that more than 70% syllabus is covered in classes. Teachers thoroughly prepare for classes and are able to communicate well using ICT tools. Evaluation system is well established, transparent and fair. However, there is a need to strengthen the mentoring process and carry-

out more extracurricular activities for students. The institution requires to further enhance multiple opportunities to learn and grow by promoting internship, student exchange and field visit opportunities for students.

Summary of the Institutional facilities-based feedback:

The students were asked to rate institutional facilities on 6 parameters related to different departments. The ratings have been assigned scores from 5 to 1 as: Outstanding-5, Excellent-4, Very good-3, Good-2, Fair-1. On the basis of rating given by students, the average ratings have been shown in the last column. As per survey, institutional facilities are between very good and excellent.

SN.	Parameters	Questions	Outstanding	Excellent	Very Good	Good	Fair	NA	Average score
1	LRC (Including digital library)	How do you rate the availability of the text and reference books in the library?	22.47%	30.48%	19.69%	12.46%	14.79%	0.11%	3.3
			202	274	177	112	133	1	

S.No.	Parameters	Questions	Outstanding	Excellent	Very Good	Good	Fair	NA	Average
2	Hostel facilities	How do you rate the infrastructure, cleanliness, and other facilities in hostel?	25.58%	29.48%	13.90%	9.34%	7.34%	14.35%	3.1
			230	265	125	84	66	129	

S.No.	Parameters	Questions	Outstanding	Excellent	Very Good	Good	Fair	NA	Average
3	Mess facilities	How do you rate the quality of food, hygiene maintenance in the mess and cafeterias?	23.03%	30.26%	16.91%	10.23%	9.90%	9.68%	3.2
			207	272	152	92	89	87	

S.No.	Parameters	Questions	Outstanding	Excellent	Very Good	Good	Fair	NA	Average
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4	Training and Placement	How do you rate the Institute activities that help in getting jobs and placements?	19.35%	27.92%	19.69%	12.12%	14.13%	9.68%	3.0
			174	251	177	109	127	87	

S.No.	Parameters	Questions	Outstanding	Excellent	Very Good	Good	Fair	NA	Average
5	Registry department	How do you rate the services and your interaction with Registry department?	15.24%	24.69%	18.91%	11.90%	19.35%	9.90%	2.7
			137	222	170	107	174	89	

S.No.	Parameters	Questions	Outstanding	Excellent	Very Good	Good	Fair	NA	Average
6	Accounts department	How do you rate the services and your interaction with Accounts department?	17.69%	25.14%	18.58%	13.01%	15.80%	9.79%	2.9
			159	226	167	117	142	88	