# Stakeholder Feedback Forms

## Institute Academic Quality Assurance Cell
## Stakeholder Relationship

## Faculty Feedback Form

Name of Department_____          Program you are associated with_____

Please give your feedback on the following points-

| | | | | | | |
|---|---|---|---|---|---|---|
| 1 | Balance between your teaching and research workload | Outstanding | Excellent | Very good | Good | Fair |
| 2 | Scope of flexibility and innovation in<br>   a) Teaching | Outstanding | Excellent | Very good | Good | Fair |
| |    b) Research and R&D projects | Outstanding | Excellent | Very good | Good | Fair |
| |    c) Consultancy and industry interaction<br>   d) Extracurricular and social activities | Outstanding | Excellent | Very good | Good | Fair |
| | | Outstanding | Excellent | Very good | Good | Fair |
| 3 | Research environment and support | Outstanding | Excellent | Very good | Good | Fair |
| 4 | Opportunity extended to participate in Faculty development/ training programs | Outstanding | Excellent | Very good | Good | Fair |
| 5 | Financial assistance to attend conferences, workshops etc | Outstanding | Excellent | Very good | Good | Fair |
| 6 | Experience gained from Faculty development/ training programs | Outstanding | Excellent | Very good | Good | Fair |
| 7 | Consultation / Grievances mechanisms | Outstanding | Excellent | Very good | Good | Fair |
| 8 | Salary as compared to<br>   a) AICTE norms | Outstanding | Excellent | Very good | Good | Fair |
| |    b) Other private teaching and research organisations | Outstanding | Excellent | Very good | Good | Fair |
| 9 | Leave Travel Allowance benefit | Outstanding | Excellent | Very good | Good | Fair |
| 10 | Employee Provident Fund | Outstanding | Excellent | Very good | Good | Fair |
| 11 | Medical Insurance benefit | Outstanding | Excellent | Very good | Good | Fair |
| 12 | Leaves | Outstanding | Excellent | Very good | Good | Fair |
| 13 | Infrastructural facilities-<br>   a) Cabin | Outstanding | Excellent | Very good | Good | Fair |
| |    b) Computer | Outstanding | Excellent | Very good | Good | Fair |
| |    c) Telephone | Outstanding | Excellent | Very good | Good | Fair |
| |    d) Internet | Outstanding | Excellent | Very good | Good | Fair |

| 14 | Administrative support | Outstanding | Excellent | Very good | Good | Fair |
|----|---|---|---|---|---|---|
| 15 | Technical support (lab staff or Teaching assistants) | Outstanding | Excellent | Very good | Good | Fair |
| 16 | Working environment such as the relationship with co-workers and superiors, organizational culture, etc. | Outstanding | Excellent | Very good | Good | Fair |
| 17 | ERP and Examination system support | Outstanding | Excellent | Very good | Good | Fair |
| 18 | Purchase, repair and maintenance | Outstanding | Excellent | Very good | Good | Fair |
| 19 | Online teaching from the Institute campus. | Outstanding | Excellent | Very good | Good | Fair |
| 20 | Online teaching from home. | Outstanding | Excellent | Very good | Good | Fair |
| 21 | Curriculum and Syllabus are need based | Strongly Agree | Agree | Neutral | Disagree | Strongly disagree |
| 22 | The course outcomes are well defined and clear | Strongly Agree | Agree | Neutral | Disagree | Strongly disagree |
| 23 | Sufficient number of relevant reading materials and digital resources are available in the Library | Strongly Agree | Agree | Neutral | Disagree | Strongly disagree |
| 24 | The course has good balance between theory and application | Strongly Agree | Agree | Neutral | Disagree | Strongly disagree |
| 25 | The courses/syllabus enhanced my knowledge and perspective in the subject area | Strongly Agree | Agree | Neutral | Disagree | Strongly disagree |
| 26 | I have the freedom to propose, modify, suggest and incorporate new topics in the syllabus through proper forum | Strongly Agree | Agree | Neutral | Disagree | Strongly disagree |
| 27 | I have the freedom to adopt new techniques/education tools /strategies in teaching | Strongly Agree | Agree | Neutral | Disagree | Strongly disagree |
| 28 | I am able to achieve the minimum required course outcome attainment level for my class | Strongly Agree | Agree | Neutral | Disagree | Strongly disagree |
| 29 | I have taken sufficient steps to provide assistance to slow learners | Strongly Agree | Agree | Neutral | Disagree | Strongly disagree |
| 30 | I have contributed to the curriculum and / or syllabus development | Strongly Agree | Agree | Neutral | Disagree | Strongly disagree |

Any other suggestion_____

*Thanks for your feedback*

**Institute Academic Quality Assurance Cell**
**Stakeholder Relationship**
**Non-Teaching Staff Feedback Form**

Name of Department_____

Please give your feedback on the following points-

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| 1 | Training provided for your job | Outstanding | Excellent | Very good | Good | Fair | Remarks |
| 2 | Job profile in terms of competency, workload, diversity of work etc. | Outstanding | Excellent | Very good | Good | Fair | Remarks |
| 3 | Career advancement opportunities | Outstanding | Excellent | Very good | Good | Fair | Remarks |
| 4 | Consultation/ Grievances mechanisms | Outstanding | Excellent | Very good | Good | Fair | Remarks |
| 5 | Salary as compared to<br>a) Minimum wages notified by Govt. of India | Outstanding | Excellent | Very good | Good | Fair | Remarks |
| | b) Other private teaching and research organisations | Outstanding | Excellent | Very good | Good | Fair | Remarks |
| 6 | Infrastructural facilities-<br>e) Cabin | Outstanding | Excellent | Very good | Good | Fair | Remarks |
| | f) Computer | Outstanding | Excellent | Very good | Good | Fair | Remarks |
| | g) Telephone | Outstanding | Excellent | Very good | Good | Fair | Remarks |
| | h) Internet | Outstanding | Excellent | Very good | Good | Fair | Remarks |
| 7 | Working environment such as relationship with co-workers and supervisors etc. | Outstanding | Excellent | Very good | Good | Fair | Remarks |
| 8 | Your contribution during the year considering disturbances due to Covid | Outstanding | Excellent | Very good | Good | Fair | Remarks |

1. Any other suggestion/comment for work during Covid-19 disturbance _____
2. Any other suggestion_____

*Thanks for your feedback*

**Institute Academic Quality Assurance Cell**
**Stakeholder Relationship**

**Student Satisfaction Survey**

**Name of Department**_____

**Program you are associated with**_____

**Age:** _____ **Gender:** _____

**Please give your feedback on the following points based on your Teaching and Learning in your program in last academic year.**

| | | | | | |
|---|---|---|---|---|---|
| 1 | How much of the syllabus was covered in the classes? | 100 to 85% | 85 to 70% | 70 to 54% | 54 to 30% |
| 2 | How well did the teachers prepare for the classes? | Perfectly | Thoroughly | Moderately | Satisfactorily |
| 3 | How well were the teachers able to communicate? | Always effective | Fairly effective | Sometimes effective | Just satisfactorily |
| 4 | The teacher's approach to teaching can best be described as | Excellent | Very good | Good | Fair |
| 5 | Fairness of the internal evaluation process by the teachers. | Always fair | Usually fair | Sometimes fair | Occasionally fair |
| 6 | Was your performance in assignments discussed with you? | Every time | Usually | Sometimes | Occasionally |
| 7 | The institute takes active interest inpromoting internship, studentexchange, field visitopportunities for students. | Regularly | Often | Sometimes | Occasionally |
| 8 | The teaching and mentoring processin your institution facilitates you incognitive, social andemotional growth. | Very Significantly | Significantly | Moderately | Marginally |
| 9 | The institution provides multiple opportunities to learn and grow. | Strongly agree | Agree | Moderately agree | Neutral |
| 10 | Teachers inform you about yourexpected competencies, courseoutcomes and programmeoutcomes. | Every time | Usually | Sometimes | Occasionally |
| 11 | Your mentor does a necessary follow-up with an assigned task to | Every time | Usually | Sometimes | Occasionally |

| | | you. | | | | |
|---|---|---|---|---|---|---|
| 12 | The teachers illustrate the concepts through examples and applications. | Every time | Usually | Sometimes | Occasionally |
| 13 | The teachers identify your strengths and encourage you with providing right level of challenges. | Fully | Reasonably | Partially | Slightly |
| 14 | Teachers are able to identify your weaknesses and help you to overcome them. | Every time | Usually | Sometimes | Occasionally |
| 15 | The institution makes effort to engage students in the monitoring, review, and continuous quality improvement of the teaching learning process. | Strongly agree | Agree | Moderately Agree | Neutral |
| 16 | The institute/ teachers usestudent centric methods,such as experiential learning, project-based learning, participative learning, andproblem-solvingmethodologies for enhancinglearning experiences. | Always | To a great extent | Moderate | Some what |
| 17 | Teachers encourage you to participate in extracurricular activities. | Strongly agree | Agree | Moderately Agree | Neutral |
| 18 | Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. | Always | To a great extent | Moderate | Some what |
| 19 | What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching? | Above 90% | 90 – 70% | 70 – 50% | 50 – 30% |
| 20 | The overall quality of teaching learning process in your institute is very good. | Strongly agree | Agree | Moderately Agree | Neutral |

**Please give your feedback on the following points based on Institutional facilities:**

| S.No. | Parameters | Questions | Outstanding | Excellent | Very Good | Good | Fair |
|---|---|---|---|---|---|---|---|
| 1 | LRC (Including | How do you rate the availability of the | | | | | |

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| | digital library) | text and reference books in the library? | | | | | |
| 2 | Hostel facilities | How do you rate the infrastructure, cleanliness, and other facilities in hostel? | | | | | |
| 3 | Mess facilities | How do you rate the quality of food, hygiene maintenance in the mess and cafeterias? | | | | | |
| 4 | Training and Placement | How do you rate the Institute activities that help in getting jobs and placements? | | | | | |
| 5 | Registry department | How do you rate the services and your interaction with Registry department? | | | | | |
| 6 | Accounts department | How do you rate the services and your interaction with Accounts department? | | | | | |

Give three observation / suggestions to improve the overall teaching – learning experience in your institution.
_____

Give three observation / suggestions to improve the Institutional facilities
_____

Any other suggestions/comments: _____-_____

*Thanks for your feedback*

**Institute Academic Quality Assurance Cell**
**Stake holder Relationship**
**Employer Feedback Form**

1. Name of the Company:_____

2. Address:_____

   _____

3. Company Representative/s:_____

   Designation:_____ _____ _____

4. Contact Details (including Email and Phone Number):_____

5. Please rate students of JIIT on the following parameters on a 4-point Scale:

| **Employer Survey Parameters** | Very Satisfied | Satisfied | Somewhat Satisfied | Dissatisfied |
|---|---|---|---|---|
| | **3** | **2** | **1** | **0** |
| Communication skill | | | | |
| Social etiquettes | | | | |
| Usage of Technology | | | | |
| Earnest and level of confidence | | | | |
| Involvement in a team | | | | |
| Being Self Motivated and taking on appropriate level of responsibility | | | | |
| Planning and management skill | | | | |
| Being open to new ideas and learning new techniques | | | | |
| Being Creative in response/ innovation in thinking | | | | |
| Ability to handle criticism | | | | |

6. Any other suggestion for improvement:_____

*Thank you*

**Date- _____**

## Institute Academic Quality Assurance Cell
## Stakeholder Relationship
## Parents Feedback Form

Name of the Ward (Optional):_____

Program in which your ward is studying:_____

Year of admission_____

Rate the following statements on the basis of your experience with JIIT:

| S.No. | Statements | Outstanding | Excellent | Very Good | Good | Fair |
|---|---|---|---|---|---|---|
| 1 | The curriculum of the programme that your ward is undergoing | | | | | |
| 2 | Quality and relevance of the courses included in the curriculum | | | | | |
| 3 | Courses in terms of their relevance to the latest and/or future technologies | | | | | |
| 4 | The infrastructure of the institute for effective delivery of curriculum | | | | | |
| 5 | Availability of the text and reference books in the library | | | | | |
| 6 | Quality of the teaching in the Institution | | | | | |
| 7 | Institute activities that help your ward in getting jobs and placements | | | | | |
| 8 | Transparency of the evaluation system in the institute | | | | | |
| 9 | Knowledge and skills acquired by your ward from the course | | | | | |
| 10 | Overall personality development of your ward | | | | | |
| 11 | Please rate the online teaching and learning provided by the institute from April 2020 | | | | | |
| 12 | Please rate the online exams conducted by the institute from April 2020. | | | | | |

1. Your suggestion/comment for best utilization student's time during Covid-19. _____
2. Any other suggestions for the Improvement of the program _____

*Thanks for your feedback*

**Institute Academic Quality Assurance Cell**
**Stakeholder Relationship**
**Alumni Feedback Form**

## <u>Questionnaire</u>

**Higher Studies Details (if any)**

1. Course name (drop down)

    a. M.Tech

    b. M.S.

    c. MBA

    d. PhD

    e. Any other_____

2. University Name_____

3. Session (if completed else year of admission)_____

4. Upload picture of supporting document like Marksheet/Certificate/Admission letter etc._____

**Any competitive exam cleared after graduation (if any)**

1. Name of exam (drop down)

    a) SET/SLET

    b) GATE

    c) CAT

    d) IAS

    e) IPS

    f) IFS

    g) IES

    h) NET

    i) Any other_____

2. Year of qualification_____

3. Rank/Score_____

4. Upload picture of supporting document like Score card/Admit card/Hall ticket etc._____

**Placement Details (if you are working)**

a) Current Organization name:_____

b) Organization type: a) Govt./PSU b) MNC      c) Private sector      d) Self employed

c) Current Designation: _____

d) Previous Organization (s), if any: _____

e) The competency (technical/personality) level of JIITians at your current Organization / University:_____

f) Any specific course you want to be included in the JIIT Course Curriculum to be at par with others at your Organization / University:_____

**Feedback related to the curriculum of JIIT-**

1.  The curriculum and syllabus content were appropriate for my placement / higher education

| Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|---|---|---|---|---|

2.  Sufficient number of co-curricular activities were arranged during my study period

| Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|---|---|---|---|---|

3.  The institute-industry tie-ups were useful for me

| Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|---|---|---|---|---|

4.  The institute/faculty helped me in placement / higher education

| Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|---|---|---|---|---|

5.  The learning ambience at the institute is good

| Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|---|---|---|---|---|

6.  The institute provides sufficient opportunity to participate in extracurricular activities

| Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|---|---|---|---|---|

7.  The curriculum accommodates courses with experiential learning (hands-on)

| Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|---|---|---|---|---|

8. All the academic processes of the institute are transparent

| Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|---|---|---|---|---|
| | | | | |

9. The institute is student-centric in all its academic initiatives

| Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|---|---|---|---|---|
| | | | | |

10. Please give an overall rating to your degree program at JIIT:

| Outstanding | Excellent | Very good | Good | Fair |
|---|---|---|---|---|
| | | | | |

11. Any suggestions for improvement: _____

-----------------------------------------Thank you---------------------------------------------